

Refund Policy

This policy is designed to minimize the Company's financial and legal risks and ensure compliance with the Anti-Money Laundering (AML) and Counter-Terrorist Financing (CTF) policies.

The Company reserves the right to block access to the Personal Account, suspend trading activity, cancel deposit/withdrawal requests, or process a refund if the source of funds or the Client's activities violate AML/CTF policies.

The Company does not cancel executed trading transactions; however, it reserves the right to return funds to the sender if no trading activity has been recorded within one month from the date of deposit.

If there are valid reasons and it is deemed necessary, the Company may refund funds transferred via any payment system, including credit/debit bank cards. The refund will be processed to the same payment method (electronic wallet or bank details) used for the deposit.

If the Client's activities are deemed non-compliant or contrary to the intended use of the Company's services, or if signs of fraudulent or dishonest behavior are detected, the Company has the right to take action under this Policy without prior notice to the Client.

When funding a trading account with a bank card, the Client agrees not to request a chargeback from the issuing bank or card provider during or after using the Company's services.

If the Company receives a chargeback request, it reserves the right to block the Personal Account, freeze the current balance, and return the funds to the Client's account after deducting all applicable fees and charges.

The Company takes all necessary measures to prevent unauthorized deposits or withdrawals by third parties. Fund transactions can only be carried out by the account owner.